

Cusmode Customs Brokers

Terms of Trade

These Terms of Trade apply to services provided by Cusmode Customs Brokers unless another written agreement is signed by both parties. They are a business template and should be reviewed before publication or use.

Clause	Terms
1. Services	Cusmode may provide customs brokerage, MPI/biosecurity clearance support, document review, import/export clearance, advisory support, agency communications, inspection coordination, transport/depot coordination and related services.
2. Customer instructions	The customer must give clear, complete and timely instructions. Cusmode may rely on information and documents supplied by the customer, supplier, freight forwarder, carrier or other nominated party.
3. Accuracy of information	The customer is responsible for the accuracy and completeness of invoices, packing lists, certificates, permits, product descriptions, values, origin, classification information and all supporting material.
4. Charges and disbursements	The customer must pay Cusmode fees, duties, GST, levies, storage, demurrage, port charges, depot charges, inspection fees, treatment charges, transport charges and other third-party disbursements incurred for the customer or consignment.
5. Quotes	Quotes are estimates only unless expressly stated as fixed. Quotes may change due to exchange rates, third-party charges, regulatory directions, storage, demurrage, inspection, treatment, document changes or urgent work.
6. Payment terms	Payment is required before release unless approved credit terms are in place. Approved account customers must pay invoices by the due date stated on the invoice or credit approval.
7. Credit and overdue amounts	Cusmode may suspend work, withhold documents, require upfront payment, charge reasonable recovery costs and withdraw credit if an account is overdue or credit conditions are not met.
8. Regulatory decisions and delays	Cusmode is not responsible for delays, holds, inspections, examinations, treatments, seizures, penalties, storage, demurrage or additional costs caused by regulatory directions, incorrect information, late documents, carrier/depot issues or matters outside Cusmode control.
9. Insurance	Cusmode does not arrange cargo insurance unless agreed in writing. The customer should arrange appropriate cargo, marine, transit and liability insurance.
10. Liability	To the maximum extent permitted by law, Cusmode liability is limited to the direct loss caused by Cusmode proven negligence and excludes indirect loss, loss of profit, business interruption, consequential loss, storage, demurrage or penalties caused by third parties or inaccurate information.
11. Lien	Cusmode may retain possession or control of documents, information or goods-related releases until all amounts owing are paid, where permitted by law.
12. Privacy and records	Cusmode may collect, use and share customer information as reasonably required for customs, biosecurity, regulatory, credit, accounting and service purposes.
13. Governing law	Unless otherwise agreed in writing, these terms are governed by the laws applicable to the place where the services are supplied.

Customer acceptance

I / We acknowledge and accept the Terms of Trade above.

Name		Position	
Signature		Date	